



Technical Service BULLETIN

January 26, 2006

Title: **SLIDING DOOR RATTLE**

Models: '04 – '06 Sienna

TSB

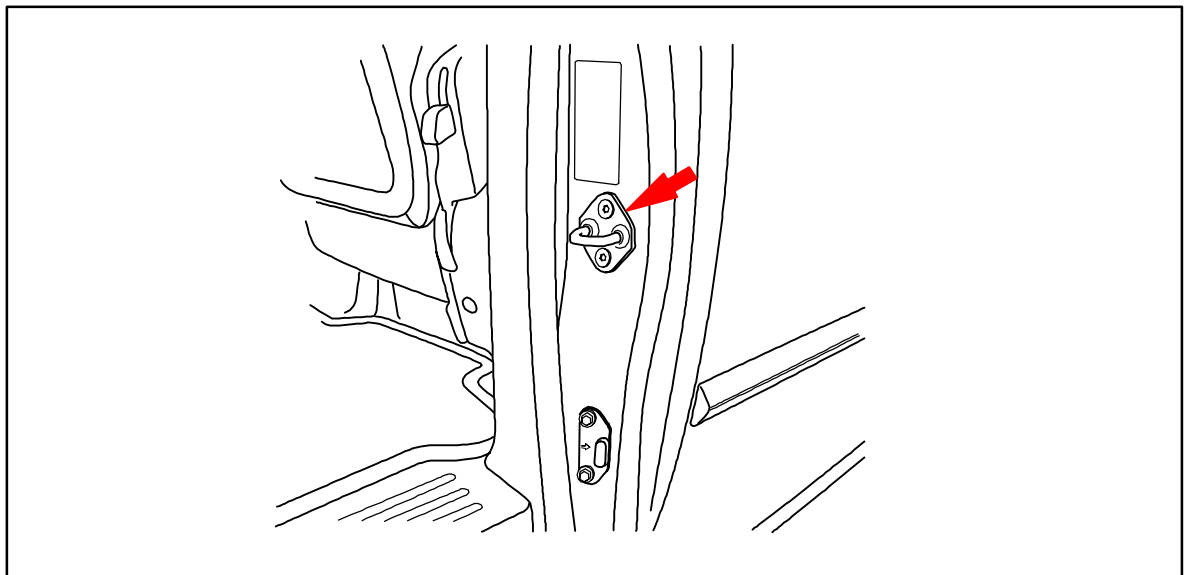
NV001-06

TSB UPDATE NOTICE:

The information contained in this TSB supercedes TSB No. NV004-04. TSB No. NV004-04 is now obsolete and should be discarded.

Introduction

The sliding door front striker plate and lock assembly on 2004 – 2006 model year Sienna vehicles have been redesigned in order to address customer complaints of rattles that occur under certain driving conditions. The improved front striker plate and lock assembly have a new coating that will reduce noise from contact between the front striker plate and the sliding door lock assembly when in the closed position.



Applicable Vehicles

- **2004** model year **Sienna** vehicles produced **BEFORE** the Striker Plate Production Change Effective VINs shown in this TSB.
- **2004 – 2006** model year **Sienna** vehicles produced **AFTER** the Striker Plate Production Change Effective VINs and **BEFORE** the Lock Assembly Production Change Effective VINs shown in this TSB.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
NV5007	R & R Striker Plate Assembly (Both Sides)	0.4	69440-08020	91	99
672121	R & R Lock Assembly (Each Side)	0.6	69370-08020 69380-08020	91	55

Applicable Warranty*:

This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



Production
Change
Information**Striker Plate Production Change Effective VINs:**

MODEL	PRODUCTION CHANGE EFFECTIVE VIN	REPAIR PROCEDURE
Sienna	5TDZA29C74S037711	1
	5TDBA22C64S004162	

Lock Assembly Production Change Effective VINs:

MODEL	PRODUCTION CHANGE EFFECTIVE VIN	REPAIR PROCEDURE
Sienna	5TDZA23C56S443854	2
	5TDBA22C76S061215	

Parts
Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
69440-08020	69440-08021	Plate Assembly, Lock Striker, Front	2
69370-08020	69370-08021	Lock Assembly, Slide Door, FR RH	1
69380-08020	69380-08021	Lock Assembly, Slide Door, FR LH	1

**Repair
Procedure 1**

For vehicles produced BEFORE the Striker Plate Production Change Effective VINs, remove and replace the front striker plate and lock assemblies on both slide doors.

Refer to the Technical Information System (TIS), 2004 model year Sienna Repair Manual: *Engine Hood/door: Slide Door: Adjustment and Overhaul*.

Striker Plate Torque: 23 N•m (235 kgf•cm, 17 ft•lbf)

Lock Assembly Torque: 5 N•m (51 kgf•cm, 44 in.•lbf)

**Repair
Procedure 2**

For vehicles produced AFTER the Striker Plate Production Change Effective VINs and BEFORE the Lock Assembly Production Change Effective VINs, remove and replace the lock assemblies on both slide doors.

Refer to TIS:

- 2004 or 2005 model year Sienna Repair Manual: *Engine Hood/door: Slide Door: Overhaul*.
- 2006 model year Sienna Repair Manual: *Engine Hood / Door: Slide Door: Disassembly and Reassembly, Installation*.

Lock Assembly Torque: 5 N•m (51 kgf•cm, 44 in.•lbf)